

# BIRETTA BOOKS



## SERAPHIC VESTMENTS & METALWARE

### PURCHASE AND RETURNS POLICY ON VESTMENTS AND METALWARE

1. Biretta Books takes great pride in our line of *Seraphic Vestments* vestments and metalware.
2. Each of our vestments and metalware is carefully inspected before being shipped to our customers.
3. If a vestment is defective upon arrival, you must notify us in writing (fax, email, etc.) within two business days (not including the day of delivery) and provide to us digital photos showing the defect(s) and your written description of the defect.
4. If the product is lost in shipment, you must notify us within one business day that you have not received the shipment and we shall take all reasonable steps to trace the shipment and shall keep you informed.
5. Biretta Books will replace any goods which arrive damaged or short delivered, or to arrange the return of such goods and refund your payment in whole or in part as appropriate.
6. Where items have been made specifically to order (i.e., custom orders), we will not accept any returns or exchanges unless the goods are delivered to you in defective condition or are clearly not made to the agreed-upon specifications.
7. We do not accept returns on metalware (i.e., chalices, monstrances, tabernacles, patens, reliquaries, statues, etc.) or items that are custom made or imprinted for you unless they are defective upon receipt.
8. By ordering any of our products, you agree to be bound by the terms and conditions set forth in this Returns Policy.
9. By placing an order with Biretta Books you warrant that you are at least 18 years old or have parental permission to purchase the item from us.
10. All personal information you provide to us or that we obtain from third parties will be confidentially maintained by Biretta Books.

11. Events which are outside Biretta Books' control shall be considered as *force majeure*. Examples of such events are government action or omission, new or amended legislation, conflict, embargo, fire or flood, sabotage, accident, war, natural disasters, strikes or lack of delivery from suppliers. *Force majeure* also includes government decisions that affect the market negatively, for example, restrictions, warnings, bans, etc.
12. The price applicable to your purchase is that which is set on the date on which you place your order.
13. Shipping costs, insurance costs, fees, and the payment of the purchase must be received prior to the shipment of any merchandise.
14. Local or domestic customs charges may occur on international shipments. Biretta Books is not responsible for these or any fees but will respond for requests for information from any local office.
15. Biretta Books reserves the right to amend these policies and/or any information without prior notice.
16. Please note that local taxes (sales tax, customs duty) may occur, depending on your region and local customs duties or laws. These charges are at the customer's own expense and are not the responsibility of Biretta Books.
17. If a return is approved for a defective item or other reason, the cost of the item will be refunded to the purchaser less the cost of shipping and insurance.
18. If you placed your order through Pathway Books for Seraphic Vestments or metalware, this Return Policy shall apply to the transaction.
19. If your order was directly placed with Biretta Books in Chicago or through Pathway Books, contact Fr. Scott Haynes SJC at 312-243-7373 x 111 (phone) or at [BirettaBooks@gmail.com](mailto:BirettaBooks@gmail.com) (email) with any questions or problems with your order.

## **Biretta Books**

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